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Automation of Email Response Generation Using Sequence-To-Sequence Models That Include LSTM Encoder and Decoder

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ABSTRACT: Email communication has become a part of our everyday lives, and responding to emails quickly and efficiently can be daunting.

This bachelor thesis presents an automated system for creating email responses that utilize sequence-to-sequence modeling that includes the use of an LSTM encoder as well as a decoder. The model is based upon a database of email conversations and utilizes an amalgamation of the input email and initial emails, which were exchanged to create responses to emails. The data used in the model is an unidentified collection of zed and processed emails. The model's design includes an encoder LSTM and a decoder using the attention to take an email as a source of input and create an underlying context vector representing the email message in its original form. The decoder uses the context vector and the email previously exchanged to generate the response. This model can be taught by teacher pressure and the Adam optimizer using Cross-Entropy Loss Function. The model is evaluated based on the attest set of emails, and the results show that the approach surpasses that of the conventional model in terms of accuracy and speed. The proposed system provides an interesting way of automating mail response creation. They can cut down on time and improve the efficiency of emails. Additional studies could examine the application of additional features, such as the users' intentions and sentiments, to increase the method's efficiency. The proposed approach offers an interesting way to automate email response generation that will reduce the time required and improve the efficiency of email messages. More research studies will explore using other attributes, such as the users' intentions and sentiments, to increase the model's effectiveness.

KEYWORDS: Email response generation; Sequence-To-Sequence model; LSTM; Encoder and Decoder

I. INTRODUCTION

A Readme.MD File is a typical component of software projects and repository sites. It is usually composed in Markdown Format, a lightweight markup language that permits simple formatting and easy reading. The README.MD file usually contains various details about the project, for example:

1. **The Project Description:** This section gives an outline of the project, providing its mission, goals, and significant aspects. It establishes the background and makes it easier for readers to understand the project's focus.
2. **Installation section:** The installation part provides the steps to set up and install the project. It might include prerequisites, dependencies, and efforts to get the project operating on the client's computer.
3. **Use:** This section explains how to utilize the project, which includes configuration options, command line options, or particular functions. It could also include code examples or sample usage scenarios to demonstrate the capabilities of the project.
4. **Contributing to the project:** This part describes how other people can participate. That could contain guidelines for reporting problems, suggestions for improvements, and sending pull requests. That can encourage collaboration and involvement in the community.
5. **License:** The section outlines the license under which the project code is distributed. It clarifies the rights, restrictions, obligations, and limitations for using or altering the principle of the project.

6. Other sections: Based upon the requirements and complexity of the project, different areas, such as FAQs, troubleshooting, and acknowledgments or contact details, may be added with a well-written and complete README.MD document.

II. LITERATURE REVIEW

JAY ALAMMAR: Jay Alammar is a data scientist and analyst who have written extensively on Natural Language Processing (NLP) and Machine Learning. Sequence-to-sequence models are often employed in NLP tasks like machines that translate text into summary and automatic email response generation. The purpose that these algorithms have is to transform the input sequence that has a variable length to an output that is of a different length.

The model for sequence-to-sequence consists of two components: the Encoder and Decoder. The encoder takes the source sequence and encodes it into an unchanging length vector known as a "context vector." Recurrent neural networks (RNN) cells, such as LSTMs, accomplish that.

The encoder of LSTMs takes the input sequence slowly and transforms its state of invisibility at each step. In the state at which it is in the final stage of being invisible, the encoder encapsulates the input sequence.

Sepp Hochreiter and Jurgen Schmidhuber: wrote "LONG SHORT TERM MEMORY" in this paper. They introduce the LSTM structure to solve the disappearing slope issue, which hinders the learning of recurrent neural networks (RNNs). The disappear slope issue refers to the difficulty of RNNs propagating errors across different periods, making capturing long-term dependencies in continuously gathered data difficult.

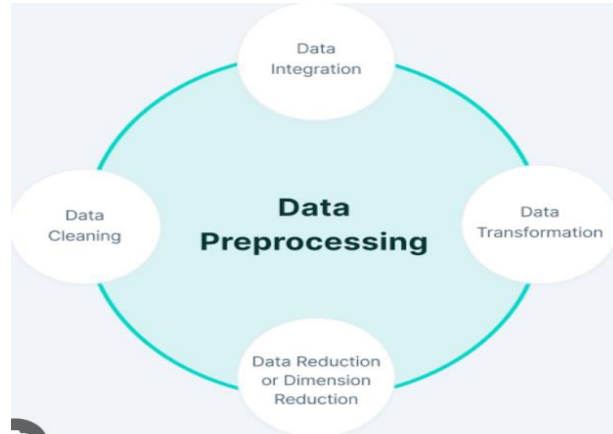
TENSOR FLOW: This paper presents tensor Flow, an open-source machine-learning structure that Google developed. Tensor Flow has flattered one of the most widely used structures to build and uses machine learning models.

III. METHODOLOGY

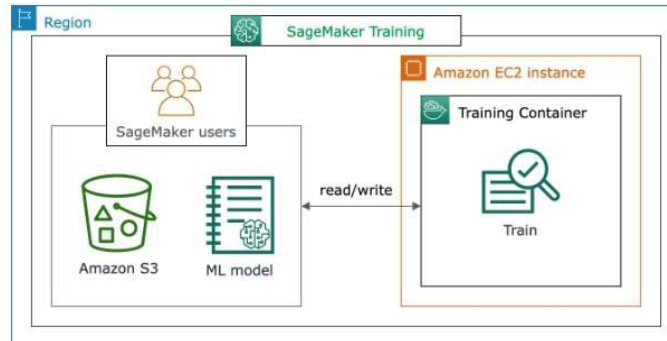
1. **Data collection:** Create the data files consisting of email chatter or email pairs, in which each pair includes an email that has been, received the email and its communication replication. The data file needs to be diverse and typical of the components of emails the system will likely encounter in real-world structure. The data file will train, verify, and check the order sequence.



2. **Data pre-processing:** Process the data from emails to transform it into a suitable format to train the sequence models of the sequence. He can include exercises like text routines, marking, and the numerical description of words.



3. **Model training:** The sequence models with the drawing training data. During training, the initial email text is retained in the LSTM encoder. Then, the surrounding vector is created, and the LSTM decoder creates the replica text phrase-by-phrase.



4. **Continue to repeat and modify:** The model in response to responses and the updated training data and make adjustments to the model if needed to increase its accuracy and success. The ideal method may depend on the requirements and limitations imposed by the email response generation system and may require experimentation and refinement to get the desired results.
5. **Model estimation:** Estimation of the effects of the training on the model of the sequence using evidence of attracting verification. Fine-straining the model, improving overactive, Changing the model's architecture, and adding different data when necessary.
6. **Examine the performance:** of the trained model using the testing data of your choice to assess its generalization capabilities. When satisfied with the model's execution, put it into a display area to allow for automated email responses.

IV. RESULT AND A DISCUSSION

Automating email response generation based on sequence-to-sequence models using LSTM (Long Short-Time Memory) encoder-to-decoder architecture is a positive result in improving the management and performance in developing and using email connections.

The reaction to this is that it will always require two features to solve the problem:

The quality of the produced email response and the extensive display of this model. The expression in response quality and sequence-to-sequence models incorporating LSTM encoders and decoders showed the ability to create rational and dependent email responses. These models can demonstrate the correct meaning of an incoming email message and create appropriate and precise grammatically correct responses.

By manipulating the capabilities that are deep-learning and the ability to match words, models can often produce responses similar to those written in the human brain.

Furthermore, this makes the conversation more personalized and realizing. These models can be re-trained on specific data sets to incorporate domain-specific information or gain knowledge from users' specific email exchanges. They improve the accuracy and effectiveness of the generated responses.

Regarding the presentation of models, sequence-to-sequence models using LSTM encoder-to-decoder architecture have seen significant success in email response generation fees. They can take in increasing lengths of email messages and create responses with more ease of use.

They also benefit from the ability to grasp the nature of continuous language and identify the relationship between phrases and expressions.

However, move to remain. A common issue is the creation of generic or extremely safe responses that need to be more relevant or respond to what the sender needs sufficiently.

The models' strength also needs help comprehending complex and dependent multi-X signals. An attempt is underway to overcome these weaknesses through confederation methods like recognition apparatus, reinforcement, and learning and to enhance the training data.

The outcomes and discussions on the automated email response generation using sequence-to-sequence models incorporating LSTM encoder to decoder technology demonstrate their ability to provide stylish email interconnection and more efficient response standards.

The continuing research and advances in the natural processing of language and deep learning are expected to increase the display and implementation of these models in real-world structures.

V. CONCLUSION

The automated email response generation based on sequence-to-sequence models that incorporate a long-short term memory encoder and decoder is a popular natural language processing technique that involves training the machine learning model to generate text responses to the incoming email.

The LSTM encoder-to-decoder architecture is suitable for this job because it can effectively represent the long-term dependencies in the input sequence and create communication responses. The encoder maps the input sequence to the stable performance of a distance vector, which is then transmitted to the decoder to create an output sequence.

To determine the efficacy of this new technology, we can determine different levels of quality like accuracy, precision-recall, and score. Additionally, we can conduct an approximate analysis of the responses generated to verify that they are appropriate and relevant to the circumstances.

Based on the evaluation results, we can decide if the model is suitable for automatic email response generation or if any further advancement is necessary to make it mandatory.

In general, LSTMs based on the sequence-to-sequence models have produced positive results in this area and are appropriate to become increasingly popular soon.

VI. FUTURE WORK

Natural Language Processing is still growing, and there are many possible future directions for upgrading the automated email reply generation using the sequence-to-sequence model using LSTM encoder to decoder technology. Certain areas could be considered for future work, including:

Incorporating Attention structure in the long-short time memory(LSTM) encoder-to-decoder structure for automated email response generation may aid in making the model more accepting and respond to the various characteristics of the incoming email and lead to a more dependent opposition and more logical responses.

. LSTM model-based sequence-to-sequencing models can be extremely valuable, particularly for lengthy emails or when a person can send many emails. The future focus could be on developing the capability to increase the capacity and scalability of this model.

.Emails can carry text and other processes like images, extension audio, and hotlinks. In the future, work might be focused on integrating multimodal input processes in the LSTM encoder to decoder structure to improve control over various aspects of information in emails.

.Emails can accommodate emotional satisfaction, and the response's quality can influence the message's outcome. Future work might be centered on spreading a system that allows the model to generate emotional-sensitive responses.

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