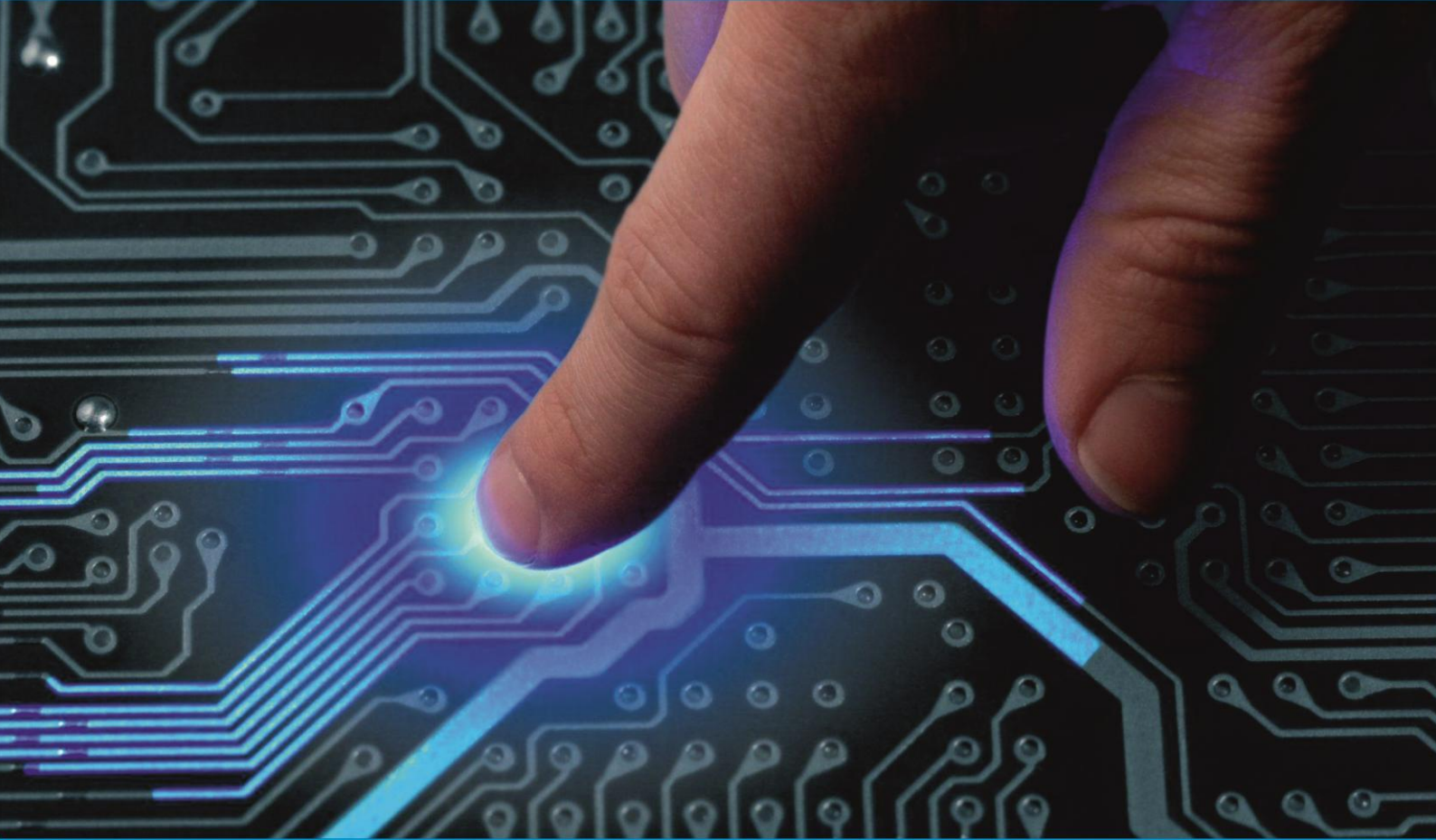




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Phoenix-Info-Care: An E-Commerce website with additional features.

Megharaj S. Patil¹, Rahul K. Rajpurohit², Abhijeet N. Kamble³, Amar M. Paygude⁴, Abhijit K. Hingmire⁵

Head of Department, Computer Engineering Department, JSPM's RSCOE Polytechnic, Pune, India¹

Lecturer, Department of Computer Engineering, JSPM's RSCOE Polytechnic, Pune, India²

Students, Diploma in Computer Engineering, JSPM's RSCOE Polytechnic, Pune, India^{3,4,5}

ABSTRACT: There are many e-commerce websites. But we want some uniqueness in our project so, we decided to create a website with a unique idea. So, we decided to create a website with additional features. On the website, we can buy new products plus used products and can check repair status. We want this solution to use by electronic stores in India. This idea will save the time and money of the customer as well as the owner. The customer can know the status of their product with Repair ID if there is a product for repairing. Customer can track the order on this website. They can pay the amount of product by online as well as offline method.

KEYWORDS: Phoenix-info-care, Online store, E-Commerce, Used products, Buy products at cheap rate, repair status.

I. INTRODUCTION

This website is a user-friendly website where you can buy new as well as used products. It is a responsive website with an intuitive design. The website is suitable for electronic stores. On this website, they can sell their product online and update the status of repairing the product which was for repair. On this website, customer can buy new products as well as used products. Customer can pay online as well as offline (cash on delivery). Customer can track the order on my account page. Customer can locate the store's address on the Contact-Us Page. The administrator can manage the website admin can change the content of the website which are editable. Admin can add, update and delete the products. Admin can check orders and update the status of products. Admin can add, update and delete the repair status of the product. This website uses Monolithic Architecture. Due to Monolithic architecture, it is easy for testing and deploying. It increases the performance of the website.

II. LITERATURE SURVEY

We want to implement a unique idea like we want to sell the new product as well as the used product with repair status of repair product. So, we have to find the websites which have the solution for this kind of problem. So, our research founded there some platform which has the solution for this kind of problem. Some platforms from where we took the idea for our website are:

- 1) Flipkart is an e-commerce website Where people can buy products. And if someone wants to sell their product they can sell their product on this platform. It is like a Multi-Vendor website where you can buy and sell the products. But they don't sell used products.
- 2) OLX is a classifieds platform in growth markets. OLX makes it so easy to connect people to buy, sell or exchange used goods. But they don't sell new products.

III. METHODOLOGY

- 1) User can access the website in guest mode and can explore the website but can not buy the product. If the user wants to buy products he can log in / sign up as per the condition. After logging in, he will be redirected to the current page where he logged in.

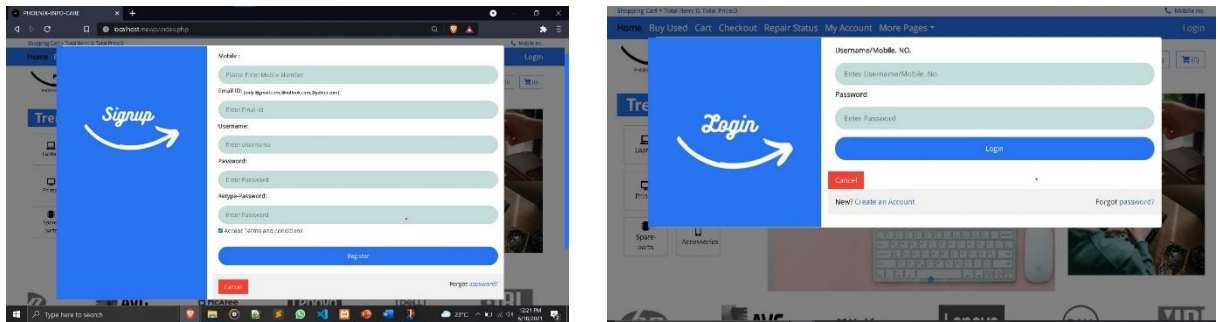


Figure-1: Signup page and login page.

- 2) User can search for a product which user wants to buy from the search field. The user gets suggestions while searching for a product. If the user finds the result from a suggestion user can click on it or directly search for results. Then it will be redirected to the product list page. On that page, if the user finds the product which the user wants to buy then the user can add it to the cart or view the details of the product.

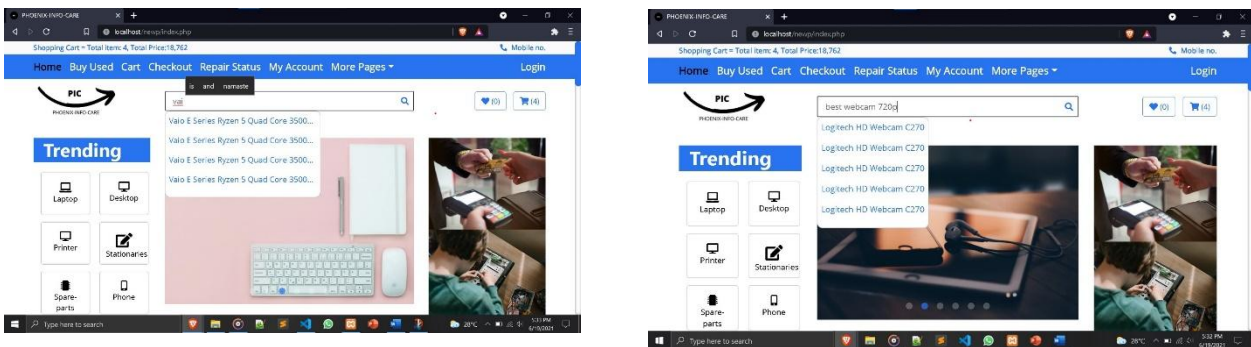


Figure-2: Search Suggestions.

- 3) After clicking on search suggestion the user will be redirected to product detail page. The user can buy or add it to cart according to the page for example if user wants to buy new product user can add and if user wants to buy used product user can directly Buy the product.

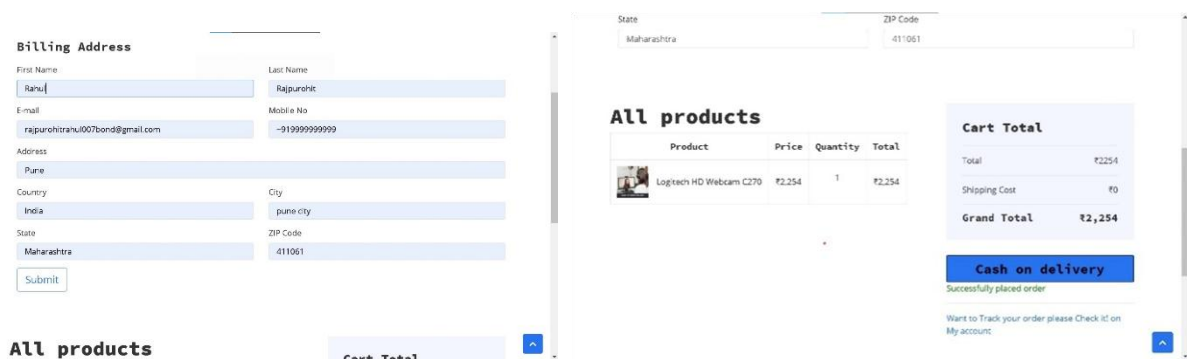


Figure-3: Buying used product.

- 4) If user wants to pay online user can pay through the Razorpay.

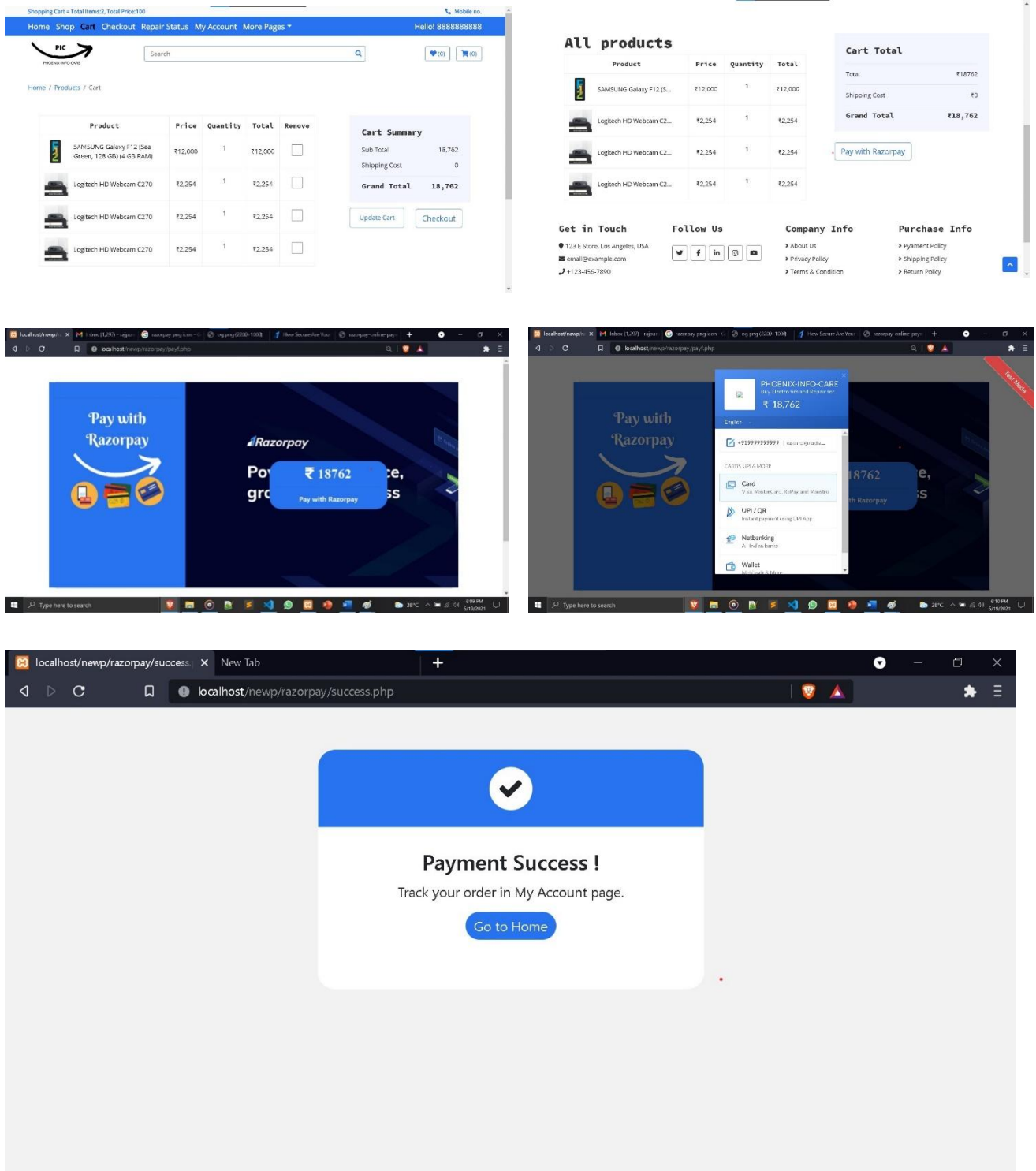


Figure-4:Online payment

5) User can check orders in My account as shown in images.

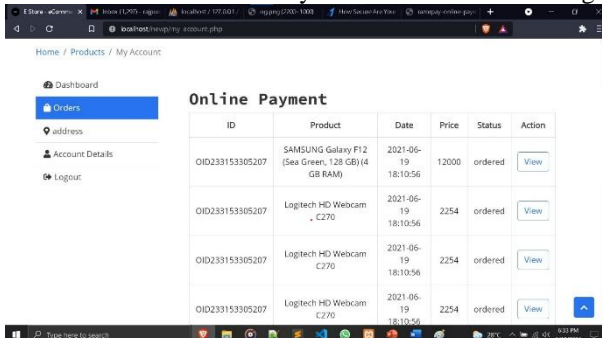


Figure-5: Online payment Orders.

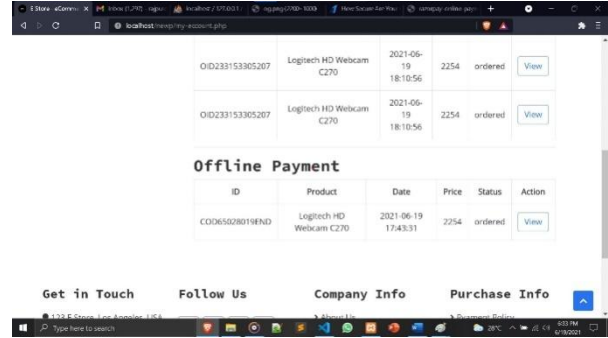


Figure-6: Offline payment Orders

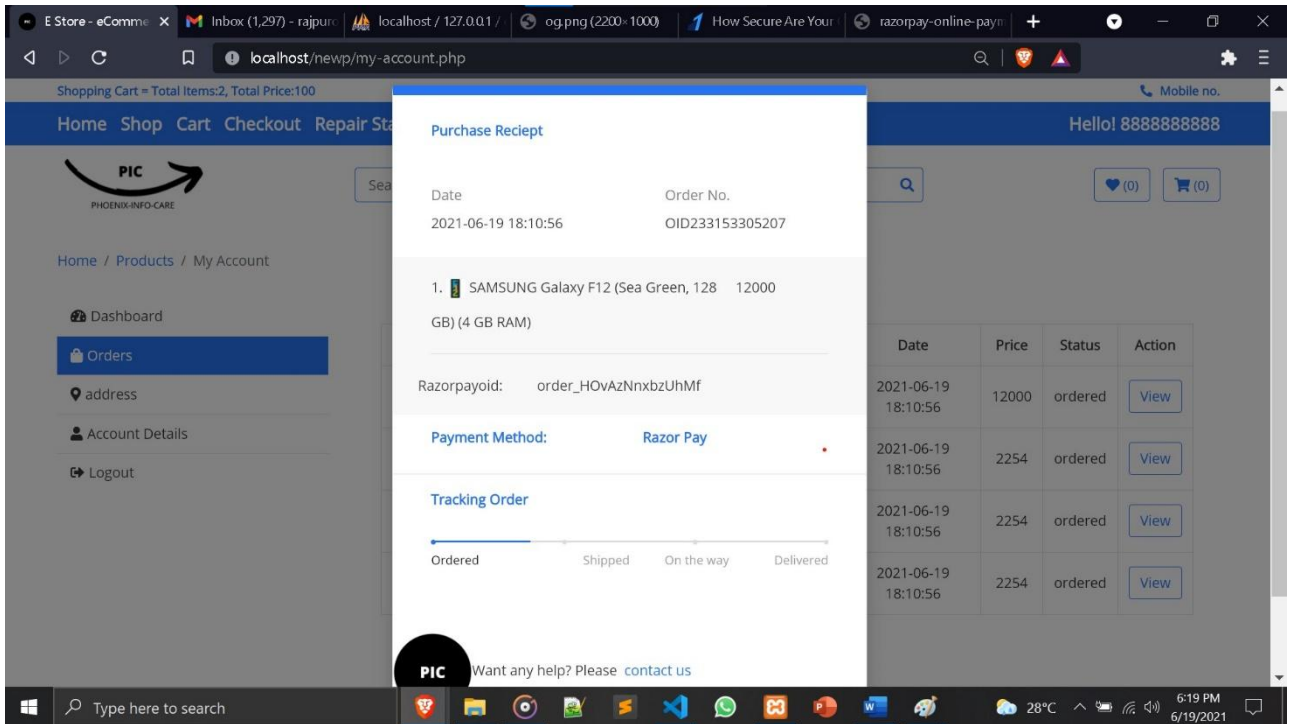


Figure-7: Online Purchase Receipt.

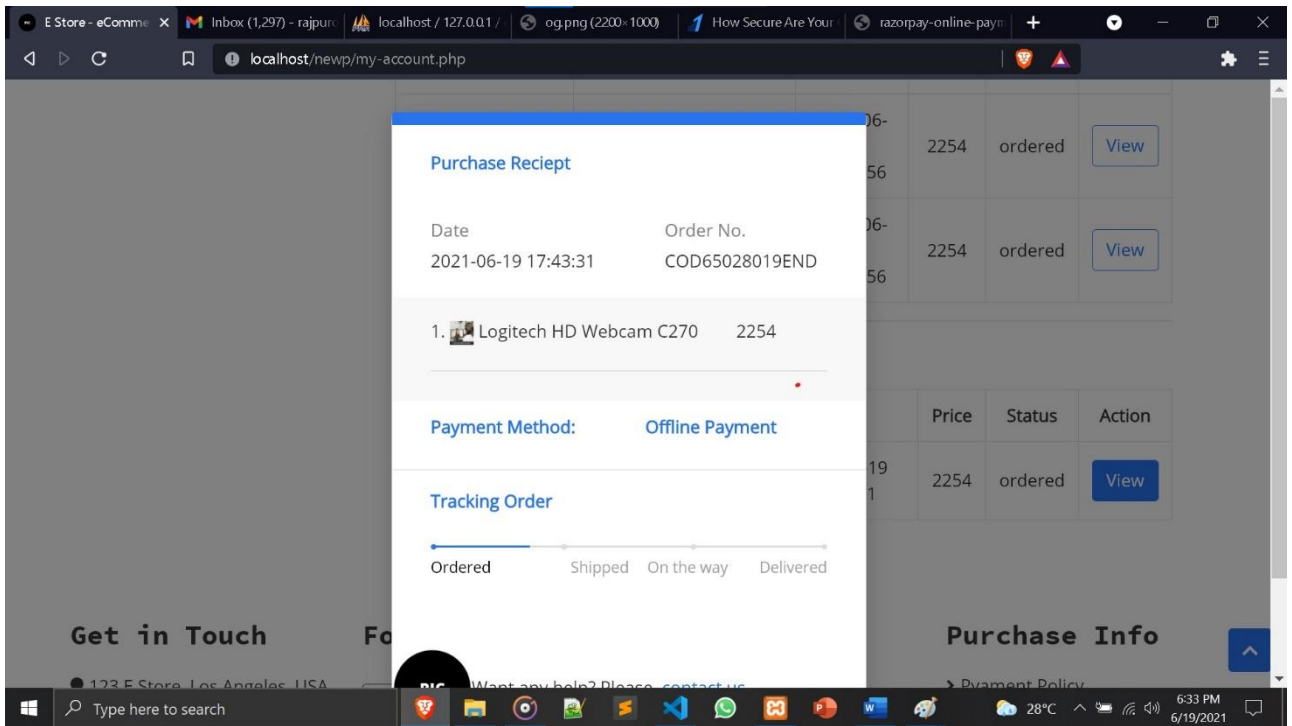


Figure-8: Online Purchase Receipt.

6) User can Search for Repair status of product.

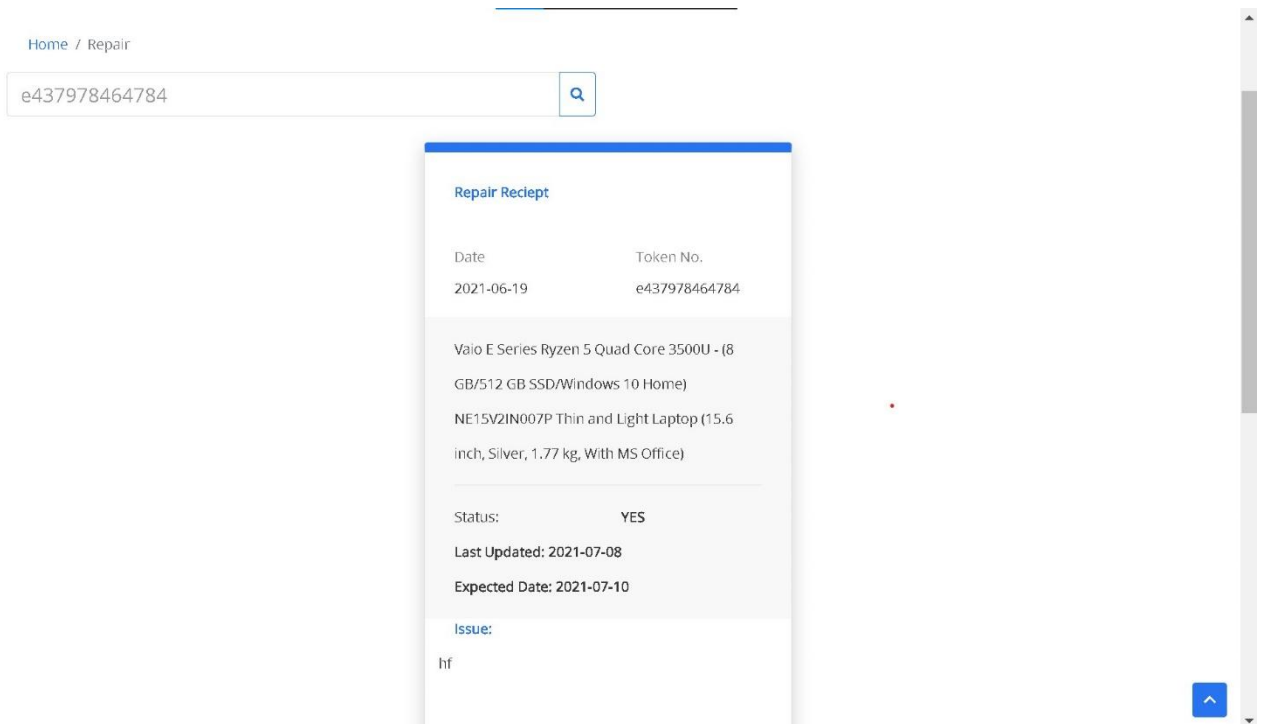


Figure-9: Repair Status.



IV. CONCLUSION

We have successfully developed an E-commerce website. This website will save the time and money of the customer as well as the owner. The website has an admin dashboard where the admin can maintain the website. For security, purpose admin has to log in with OTP. I hope this website will be helpful for our electronic store because it is the best fit for them.

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