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Crowd Management and Crime Prevention using Existing CCTV Network with AIML

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ABSTRACT: This paper explores how Artificial Intelligence (AI) and Machine Learning (ML) can enhance existing CCTV networks for real-time crowd management and crime prevention. By integrating AI/ML algorithms, CCTV systems can proactively detect suspicious behavior, estimate crowd density, and identify potential threats without the need for constant human monitoring. The research highlights the potential of transforming passive surveillance into intelligent, responsve systems, improving public safety while making efficient use of existing infrastructure. Ethical considerations around privacy and transparency are also discussed, advocating for responsible implementation of this technology.

I. INTRODUCTION

As cities grow and public gatherings increase, ensuring safety and effective crowd management becomes more challenging. Traditional CCTV systems often rely on human operators for monitoring, which can lead to delays in responding to incidents. This paper explores how AI and Machine Learning (ML) can transform existing CCTV networks into smart, proactive systems for real-time crowd management and crime prevention.

By integrating AI/ML, CCTV systems can automatically detect suspicious behavior, track crowd movement, and predict potential threats—improving response times and preventing incidents before they escalate. The research highlights the cost-effectiveness and scalability of this approach, using existing infrastructure to enhance public safety. It also addresses the ethical concerns surrounding privacy and transparency, ensuring that AI technologies are deployed responsibly.

II. PROBLEM STATEMENT

As cities continue to grow, managing large crowds and ensuring public safety becomes increasingly difficult. Existing CCTV networks, though widespread, are often underutilized and limited to passive monitoring, relying on human operators to identify threats and suspicious behaviour. This reactive approach not only delays responses but also risks missing critical incidents in real time.

While advances in technology, such as Artificial Intelligence (AI) and Machine Learning (ML), offer significant potential, these tools have not yet been fully integrated into existing surveillance systems. The challenge lies in transforming the current infrastructure into intelligent, automated systems that can analyze live data, detect threats, and manage crowds effectively without overwhelming human resources. Additionally, there are concerns about the ethical implications, such as privacy violations and algorithmic bias that need to be carefully addressed to ensure responsible use of AI-powered surveillance. This research aims to explore how AI and ML can be harnessed to overcome these limitations, creating smarter, safer cities that can respond proactively to crowd management and crime prevention needs.

III. RESEARCH GOALS

The primary goal of this research is to explore how Artificial Intelligence (AI) and Machine Learning (ML) can be integrated into existing CCTV networks to enhance their capabilities for crowd management and crime prevention. Specifically, the research aims to:

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- 1. Assess the potential of AI/ML to improve the real-time analysis of video data from existing CCTV systems, enabling faster detection of suspicious behaviour and crowd anomalies.z
- 2. Evaluate how AI-powered systems can predict and manage crowd flow, helping authorities respond proactively to potential risks or emergencies before they escalate.
- 3. **Investigate the ethical challenges** of using AI in surveillance, particularly around issues of privacy, bias, and transparency, ensuring the responsible and fair use of this technology in public spaces.
- 4. **Propose a practical framework** for cities to integrate AI/ML into their existing CCTV infrastructure, offering a scalable and cost-effective solution to enhance public safety.

By addressing these goals, the research aims to show how AI can transform traditional surveillance systems into smart, dynamic tools for managing crowds and preventing crimes, while maintaining ethical standards.

IV. KEY OBJECTIVES

∟ Enhance CCTV Capabilities with AI/ML

Investigate how AI and Machine Learning can be integrated into existing CCTV systems to enable real-time analysis of video feeds, improving the detection of suspicious activities, crowd behaviour, and potential threats.

└ Optimize Crowd Management

Explore how AI can predict crowd flow and density, helping authorities manage large public gatherings more efficiently and respond quickly to any emerging risks or emergencies.

∟ Improve Crime Prevention

Examine how AI/ML algorithms can detect abnormal patterns or behaviours that may indicate criminal activity, allowing for earlier intervention and reducing crime rates in public spaces.

△ Address Ethical Considerations

Identify and address ethical issues related to privacy, bias, and surveillance transparency, ensuring that AI-driven surveillance systems are deployed responsibly and in compliance with privacy standards.

∟ Develop a Scalable Framework

Create a practical, cost-effective framework for integrating AI/ML into existing CCTV infrastructure, making the solution accessible to cities of varying sizes and resources.

V. LITERATURE SURVEY

The use of CCTV networks for surveillance has become an essential part of urban infrastructure, with cities worldwide relying on them to monitor public spaces and enhance security. However, while these systems are effective in capturing footage, their full potential remains largely untapped due to the reliance on human operators to monitor and analyze vast amounts of video data in real-time. This has led to delays in response times and, at times, missed incidents.

Recent advancements in Artificial Intelligence (AI) and Machine Learning (ML) offer a promising solution to this problem. AI algorithms can analyze video footage in real-time, detecting patterns, recognizing faces, and identifying anomalies or suspicious behaviors with far greater accuracy and speed than human operators [1][3]. A number of studies have highlighted the potential of AI/ML in transforming traditional CCTV systems into smart surveillance tools. For example, AI-powered systems can automatically flag unusual movements or crowds, providing early warning signs of potential threats or emergencies [1][2].

Several research papers have focused on how AI can be used to track crowd movements, especially in large events or public spaces. Techniques such as crowd density estimation and behavioral pattern recognition have been explored to predict crowd behavior, reducing the risk of stampedes, riots, or other dangerous situations [2][4]. ML algorithms, such as convolutional neural networks (CNNs), have been effectively used to analyze real-time video feeds and identify abnormal patterns [1][2].

Moreover, studies have also explored the application of AI in crime prevention. For instance, algorithms that analyze surveillance footage can detect abnormal behaviors such as loitering, aggression, or the presence of prohibited items, providing early alerts to law enforcement [1][5]. These technologies are being tested in various cities, with promising results in reducing crime rates and enhancing security measures [7].



Despite the advancements, the integration of AI and ML into existing CCTV systems also raises important ethical concerns. Issues such as privacy violations, data security, and the potential for algorithmic bias have been widely discussed [8]. There are concerns about over-surveillance and the impact on civil liberties, as well as the accuracy of AI models, which can sometimes reinforce existing biases [6][8]. Many researchers emphasize the need for responsible implementation of AI, ensuring that these systems are transparent, accountable, and respect individuals' rights [7][8].In conclusion, the literature reveals that while AI and ML have significant potential to enhance CCTV systems for crowd management and crime prevention, there are still challenges related to integration, ethical use, and public trust. Further research is needed to address these issues and develop a robust framework for deploying AI-powered surveillance systems in urban environments.

VI. METHODOLOGY

System Architecture

To effectively integrate AI and Machine Learning (ML) into existing CCTV networks for crowd management and crime prevention, a well-structured system architecture is required. The proposed architecture aims to make the best use of existing infrastructure while adding intelligent capabilities for real-time data analysis, threat detection, and decision-making. The system will be designed in a modular, scalable, and efficient manner to ensure it can be deployed in cities of varying sizes, with minimal disruption to current operations.



Fig.1: Flow chart of the Training and Workflow of the model

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Data Collection: Video Surveillance Feeds

The foundation of the system begins with the existing CCTV cameras located throughout the urban space. These cameras continuously capture video data, which serves as the primary input for the AI-powered analysis. The quality and type of cameras (e.g., high-definition, motion-sensing) will play a crucial role in the accuracy of detection. These feeds are continuously streamed to a central processing unit for real-time analysis [5].

Data Preprocessing and Filtering

The first step in the data pipeline is pre-processing, which involves cleaning and organizing the video data. This includes filtering out irrelevant or redundant information, such as static background footage or minor, inconsequential movements. Pre-processing also involves converting the raw video feed into a format suitable for analysis, such as breaking it down into frames for more granular examination. The goal is to ensure that only relevant visual data is passed to the next stages, optimizing performance and accuracy.

AI and ML Analytics Engine

Once the data is ready, the AI/ML analytics engine takes over. This component is where most of the machine learning algorithms operate, analyzing the video data for various parameters, including:

- **Object Detection and Tracking**: Identifying people, vehicles, or objects of interest in the video stream. AI models, such as Convolutional Neural Networks (CNNs), are trained to recognize and track objects across frames in real time [1].
- Anomaly Detection: Using ML algorithms to detect abnormal patterns or behaviors in crowds, such as sudden movements, gatherings, or unusual activities that could indicate a threat.
- **Crowd Density Estimation**: Estimating the number of people in a given area and identifying overcrowding or unsafe conditions. This information is essential for managing large crowds at events or public spaces [2].
- Facial Recognition (Optional): In certain cases, facial recognition models can be used to identify individuals in high-security zones. However, this is subject to strict privacy regulations and should only be employed where appropriate [8].

The AI/ML engine continuously processes the incoming video data and learns from it to improve detection accuracy over time. The system uses supervised and unsupervised learning techniques to evolve its models, ensuring more precise predictions as it gathers more data.

Real-time Decision-Making and Alerts

Once the AI/ML engine identifies a potential threat or abnormal behavior, the system triggers an alert mechanism. This alert is sent to human operators or law enforcement officers through a dashboard or mobile app, providing them with:

- A detailed description of the situation.
- Visual footage or snapshots of the event.
- Suggested actions or recommended responses based on the severity of the detected issue (e.g., dispatching officers to the location).

The real-time decision-making process is designed to be as automated as possible, allowing for immediate responses, even in the absence of human oversight. In cases where immediate action is necessary, the system can send automated alerts to emergency responders (e.g., police, medical services) with specific location details [7].

Data Storage and Feedback Loop

The system maintains a secure database to store video footage, analysis results, and historical data. This data storage is crucial for retrospective analysis, allowing authorities to review incidents and refine strategies for future crowd management and crime prevention. Moreover, the stored data feeds into the feedback loop of the machine learning system, allowing it to continually improve its predictions and detection capabilities.

User Interface (UI) and Dashboard

The system includes a user-friendly dashboard designed for human operators to monitor AI alerts and view real-time data. This dashboard provides:

- Real-time video feeds from multiple CCTV cameras with AI-powered overlay information (e.g., crowd density, detected anomalies).
- Alerts and notifications for identified threats or unusual patterns, with a clear view of the recommended course of action.

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 Analytics reports that allow authorities to evaluate past incidents and understand patterns in crowd behaviour and crime activity.

The dashboard is designed for ease of use, ensuring that even operators with limited technical expertise can efficiently navigate the system and respond to critical events.

Ethical Considerations and Privacy Safeguards

An essential component of the system is its privacy and ethical safeguards. Since surveillance often raises concerns about personal privacy, the architecture is designed with features to ensure data is processed responsibly:

- Data anonymization and encryption methods to protect individuals' identities.
- Transparency in AI decision-making, providing clear explanations of why certain behaviors are flagged as suspicious.
- Compliance with local laws and ethical guidelines, including data protection regulations such as GDPR [8].

This AI-powered CCTV system architecture offers a robust, scalable solution for crowd management and crime prevention in urban environments. By combining real-time video surveillance with advanced machine learning algorithms, the system can detect, analyze, and respond to potential threats with greater speed and accuracy than traditional, human-dependent systems. The architecture ensures that cities can enhance public safety while respecting ethical standards, making the deployment of AI in public surveillance both effective and responsible. However, the system also faces certain limitations, including potential biases in AI algorithms, high implementation and maintenance costs, data privacy concerns, and the risk of over-reliance on automated decision-making. These challenges highlight the need for continuous oversight, transparent governance, and regular algorithmic audits to ensure the system remains fair, secure, and accountable.

V. RESULT & ANALYSIS

Step 1: Initialize CCTV network nodes and define zones of surveillance.

Step 2: Capture real-time video streams from all active CCTV cameras.

Step 3: For each frame of each video stream: Use AI/ML model to detect:a) Crowd densityb) Suspicious behavior or predefined criminal patterns

Step 4: For each detected crowd:Calculate the Crowd Risk Level (CRL) based on density, motion, and duration using the following equation:Equation (1): Crowd Risk Level (CRL)

$$CRL = \alpha \times D + \beta \times M + \gamma \times T$$

Where: D = Crowd Density M = Crowd Motion Intensity T = Time Duration of Gathering $\alpha, \beta, \gamma =$ Weighted coefficients (empirically determined)

Step 5: Check the following condition: if (CRL > Threshold): Trigger crowd management protocol Send real-time alerts to control center else Continue monitoring

Step 6: For each identified suspicious activity:

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Calculate the **Suspicion Score (SS)** based on movement pattern, object interaction, and facial/emotion analysis using the following equation:

Equation (2): Suspicion Score (SS)

$$SS = \mu \times P + \nu \times O + \xi \times E$$

Where:

P = Abnormal Movement Pattern O = Object Interaction Score

E = Facial/Emotion Anomaly Score

 μ , ν , ξ = Model-defined weights

Step 7: Check the following condition: if (SS > Crime Alert Threshold): Log incident with timestamp Raise crime prevention alert Activate tracking across adjacent CCTV zones else Continue observation and update behavior log

Step 8: Update AI/ML model with new data for continuous learning (optional – offline retraining).

Step 9: Go to Step 2 for continuous monitoring

Step 10: End.

VI. SYSTEM EVALUATION

Accuracy of Object and Anomaly Detection

This refers to how precisely the system identifies objects (e.g., people, vehicles) and detects unusual or suspicious behavior (e.g., loitering, running, or fights). Using deep learning models like YOLO or SSD, the system achieved high detection accuracy under optimal lighting and camera angles. However, accuracy may drop in crowded, low-light, or occluded scenes. Regular model training with diverse datasets helps improve reliability.

Table 1: Detection Accuracy

Scenario	Object Detection Accuracy (%)	Anomaly Detection Accuracy (%)
Daylight, clear view	96.5	93.2
Low light/night	84.3	78.9
Crowded environment	88.1	80.4

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Fig. 1. Weapon Detection

Crowd Density Estimation with CSRNet

CSRNet (Convolutional Neural Network-based model) is used to estimate the number of people in a given frame, especially in high-density situations. The model provides accurate heatmaps showing population concentration in real time. This helps in identifying overcrowded areas, enabling quick interventions to prevent stampedes or bottlenecks. The system showed consistent performance, with minimal deviation from ground-truth counts in test scenarios.

Table 2: Crowd Estimation Accuracy

Scene	Ground Truth Count	Predicted Count	Error (%)
Train station (rush)	235	229	2.6
Mall entrance	150	146	2.7
Street protest	300	293	2.3

Fig. 2. Crowd Detection & People count

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Response Time Improvement

This measures how quickly the system processes input from cameras and triggers alerts. With edge computing and optimized inference models, the system achieved real-time responsiveness (typically within 1–3 seconds). This marks a significant improvement over manual monitoring, allowing security personnel to act faster on potential threats.

System Performance and Real-time Monitoring

This evaluates the system's ability to handle continuous, real-time data streams from multiple cameras without lag or data loss. Performance metrics such as frame rate, CPU/GPU usage, and latency were monitored. Results indicate stable operations with efficient load balancing, even under high data volumes, making the system suitable for large-scale urban deployments.

User Feedback and Usability

Security operators and system administrators found the dashboard interface intuitive and informative. Heatmaps, live feeds, and automated alerts improved situational awareness. However, some feedback indicated a learning curve in interpreting AI-generated insights. Continued interface enhancements and training sessions are necessary for smoother adoption.

VII.CONCLUSION

This research demonstrates the practical and impactful use of existing CCTV infrastructure combined with AI and machine learning to enhance crowd management and crime prevention. By integrating advanced models like YOLOv8 for object detection and CSR Net for crowd density estimation, the system provides real-time insights and early warnings, helping authorities make faster and more informed decisions. The results show significant improvements in detection accuracy, crowd estimation, and response time, all while reducing the burden on human operators.

Despite challenges like low-light conditions, occlusion, and the need for high computational resources, the approach holds strong potential for smart surveillance in urban environments. With further advancements in AI, privacy-aware techniques, and adaptive learning, such systems could become a vital part of future public safety strategies. This work lays the foundation for smarter, safer, and more responsive city monitoring using technology already in place.

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