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Smart Lender-Applicant Credibility Prediction for Loan Approval

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ABSTRACT Technology has boosted the existence of humankind the quality of life they live. We have a solution for every other problem we have machines to support our lives and make us somewhat complete in the banking sector candidate gets proofs/ backup before approval of the loan amount. The application approved or not approved depends upon the historical data of the candidate by the system. Every day lots of people applying for the loan in the banking sector but Bank would have limited funds. In this case, the right prediction would be very beneficial using some classes-function algorithm. A Bank's profit and loss depend on the amount of the loans that is whether the Client or customer is paying back the loan. Recovery of loans is the most important for the banking sector. The historical data of candidates was used to build a machine learning model using different classification algorithms. The main objective of this paper is to predict whether a new applicant granted the loan or not using machine learning models trained on the historical data set.

KEYWORDS: Machine Learning, Loan Approval Prediction, Decision Trees, Random Forest, Support Vector Machine, K-nearest neighbor (KNN)

I. INTRODUCTION

One of the most critical factors which affect our country's economy and financial condition is the credit system governed by the banks. Banks across the globe recognize the process of credit risk evaluation. The prediction of credit defaulters is one of the complex tasks for any bank. But by forecasting the loan defaulters, the banks may reduce their loss by lowering their non-profit assets so that recovery of approved loans can occur without any loss, and it can play as the contributing parameter of the bank statement. This makes the study of this loan approval prediction important. Machine Learning techniques are crucial and valuable in predicting these types of data. Loan sanctioning and credit scoring forms a multi-billion-dollar industry -- in the US alone. With everyone from young students, entrepreneurs, and multi-million-dollar companies turning to banks to seek financial support for their ventures, processing these applications creates a complex and cumbersome task for any banking institution. As of 2022, more than 20 million people in the US have active loans owing a collective debt of 178 billion dollars. Despite that, more than 20% of all applicants were denied loans. The loan approval or rejection has enormous ramifications for both the applicant and the bank, causing possible opportunity costs for both parties. Banks like Wells Fargo and Morgan Stanley have looked at the use of AI in determining lending risk and developing a loan prediction system in recent years to overcome human bias and delays in the application processing time. Traditional processes determine the risk by manually looking at the applicant's income, credit history, and several other dynamic parameters and creating a data-driven risk model. Despite using data science in this process, there is still a large amount of manual work involved. Researchers have recently explored the possibility of using deep learning in this process. For example, credit score and credit history are essential parameters for assessing the applicant's lending risk. DL-based approaches such as Embedding Transactional Recurrent Neural Networks (E.T.-RNN) compute the credit scores of applicants by looking at the history of their credit and debit card transactions. Such an approach eliminates the high dependency on manual intervention, extensive domain knowledge, and human bias in loan approval prediction. However, the authors name can be used along with the reference number in the running text. The order of reference in the running text should match with the list of references at the end of the paper.

II. EXISTING SYSTEM

Bank employees manually check applicants' details and give an eligible applicant the loan. Checking the details of all applicants takes a lot of time. Checking the details of all applicants consumes a lot of time and effort. There are chances that human error may occur due to checking all details manually. There is a possibility of assigning loans to an ineligible applicant.. In existing system we use data mining algorithms for the loan approval; this is the old technique for the approval of loan. Multiple data sets are combined and form a Generalized datasets, and different machine learning algorithms are applied to generate results. But these techniques are not up to the mark. Due to this huge banks are suffering from financial crises. To resolve this issue we introduce a new way for approval of loans.

III. PROPOSED SYSTEM

Loan Approval System is software used for approval of loan in banking sector. In this proposed system we have used machine learning algorithm. Machine Learning is process in which a symmetric model is build from the dataset, this model is applied for the testing of the new dataset. The system consists of trained dataset and test dataset. The trained dataset is used for construction of model. This model is applied on testing dataset for the required result. We have used Ensemble approach for building of the model. Random forest algorithm uses this ensemble approach and builds a model from the existing training dataset.

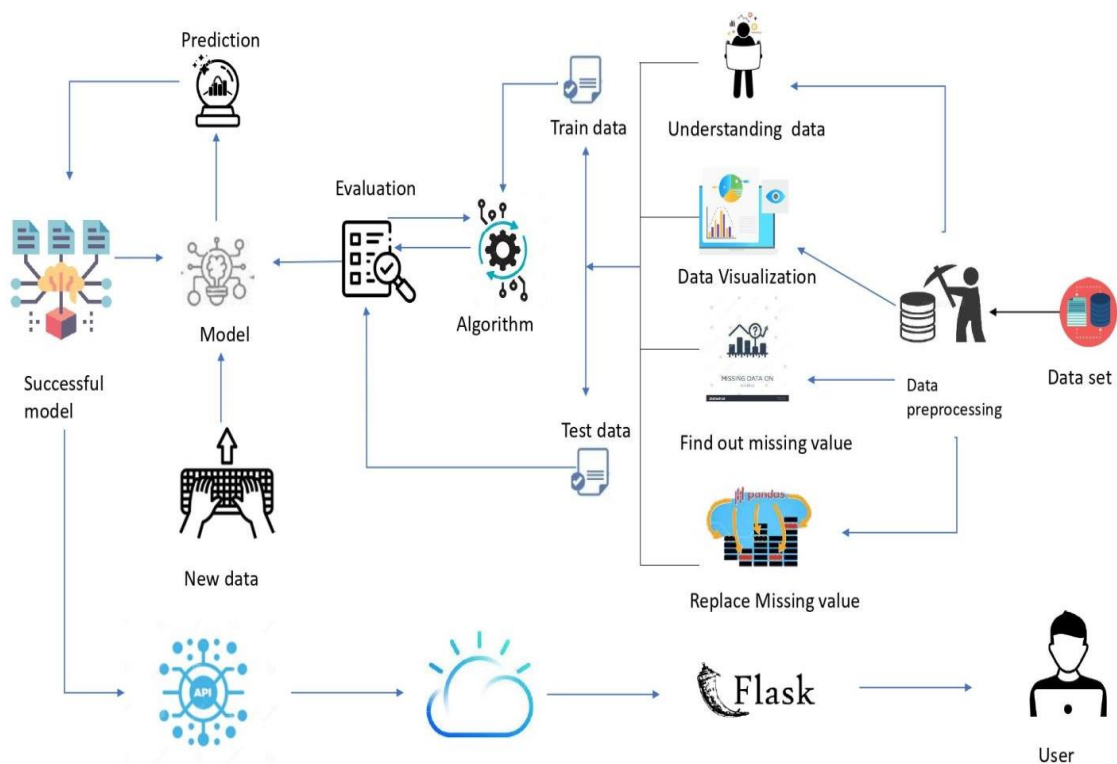


Fig:1 System Design

Dataset

A set of data used to train the model is known as a machine learning dataset. A dataset is used as an example to educate the machine learning algorithm on how to generate predictions.

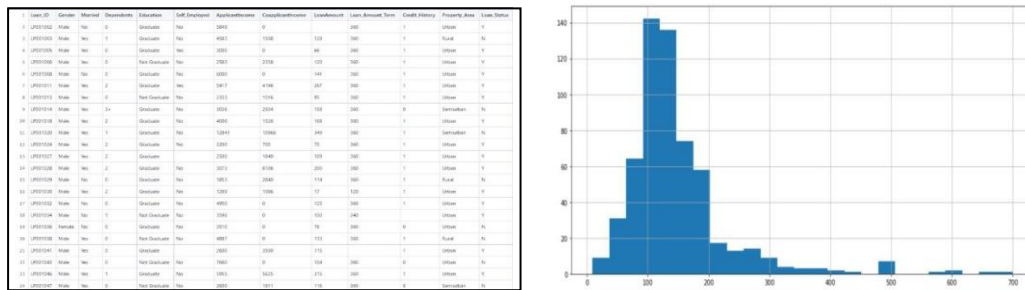


Fig:2 Dataset

Data Preprocessing

Data mining methods are used in preprocessing to normalize the data collected from Kaggle. There is a need to convert because the dataset may have missing values and noisy data. So, we are using a data mining method for the cleaning method. Before using the model selection process, we used preprocessing method to reduce the null values and then recovered the data with the help of train/test split with the help of MinMax Scalar. Minmax Scalar, for each value in every feature, Minmax Scalar cipher the minimum value within the feature and then divided by the vary. The range is the distinction between the first most and the original minimum. It preserves the shapes of the first original distribution.

Analysis Of Categorical Data

Categorical data classifies an observation as belonging to one or more categories. For example, an item might be judged as good or bad, or a response to a survey might include categories such as agree, disagree, or no opinion. Stat graphics have many procedures for dealing with such data, including modeling procedures in the Analysis of Variance, Regression Analysis, and Statistical Process Control sections.

Dataset Training

Machine learning is a subset of AI that trains machines with vast volumes of data to think and act like humans without being explicitly programmed. The models are available in python open-source software. There are various machine learning methods to perform an algorithm, but we have to choose the best algorithm for the enhancement of the model and for better accuracy.

Decision Trees

The basic algorithmic rule of the call tree needs all attributes or options to be discredited. Feature choice relies on the most significant info gain of possibilities. The data pictured in the call tree will delineate the IF-THEN rules. This model is an associate degree extension of C4.5classification algorithms represented by Quinlan.

Random Forest

Random forests are a classifying learning framework for characterization (and backslide) that works by building a very large number of Decision trees at planning time and yielding the class that's the mode of the classes surrendered by individual trees.

Support Vector Machine

Used SVM to build and train a model, prepare a demonstration utilizing human cell records, and classify cells to whether the tests are benign (mild state) or dangerous (evil state). Support vector machines are managed learning models that utilize affiliation R-learning calculation, which analyzes attributes and distinguished design information for application classification. SVM can beneficially perform are placement using the kernel trick, verifiably mapping their inputs into high dimensional attribute spaces.

Handling The Dataset

There are many techniques for handling null values. Which techniques are appropriate for a given variable can depend strongly on the algorithms you intend to use, as well as statistical patterns in the raw data—in particular, the missing values’ missingness and the randomness of the locations of the missing values. Moreover, different techniques may be appropriate for different variables in a given dataset .Sometimes it is helpful to apply several techniques to a single variable. Finally, note that corrupt values are generally treated as nulls.

Deleting Rows

This method is commonly used to handle null values. Here, we either delete a particular row if it has a null value for a particular feature and a particular column if it has more than 70-75%missingvalues. This method is advised only when enough samples are in the dataset.

Replacing with Mean/Media/Mode:

This strategy can be applied to a feature that has numeric data like the age of a person or the ticket fare. We can calculate the mean, median, or mode of the feature and replace it with the missing values.

```
df.isnull().any()
Gender                False
Married              False
Dependents           False
Education            False
Self_Employed       False
ApplicantIncome     False
CoapplicantIncome   False
LoanAmount          False
Loan_Amount_Term    False
Credit_History      False
Property_Area       False
Loan_Status         False
dtype: bool

df.head()
  Gender  Married  Dependents  Education  Self_Employed  ApplicantIncome  CoapplicantIncome  LoanAmount  Loan_Amount_Term  Credit_History  Property
0  Male     No           0  Graduate     No           8374020           0.0           437144         360.0           1.0
1  Male     Yes          1  Graduate     No           8430050           1500.0          1320000         360.0           1.0
2  Male     Yes          0  Graduate     Yes           8500368           0.0           1391053         360.0           1.0
3  Male     Yes          0     Not Grad  No           7356752           2353.0          472492          360.0           1.0
4  Male     No           0  Graduate     No           8391025           0.0           4362000         360.0           1.0
```

Assigning a Unique Category

A categorical feature will have a definite number of possibilities, such as gender. Since they have a definite number of classes, we can assign another class for the missing values.

Predicting the Missing Values

Using the features which do not have missing values, we can predict the nulls with the help of a machine learning algorithm. This method may result in better accuracy unless a missing value is expected to have a high variance.

Support Missing Values

KNN is a machine learning algorithm that works on the distance measure principle. This algorithm can be used when there are nulls present in the dataset. While the algorithm is applied, KNN considers the missing values by taking the majority of the K nearest value.

```
df['Gender'].fillna(df['Gender'].mode()[0], inplace=True)
df['Married'].fillna(df['Married'].mode()[0], inplace=True)
df['Dependents'].fillna(df['Dependents'].mode()[0], inplace=True)

df['LoanAmount'].fillna(df['LoanAmount'].mean(), inplace=True)
df['Loan_Amount_Term'].fillna(df['Loan_Amount_Term'].mean(), inplace=True)
df['ApplicantIncome'].fillna(df['ApplicantIncome'].mean(), inplace=True)
df['CoapplicantIncome'].fillna(df['CoapplicantIncome'].mean(), inplace=True)

df['Gender'].fillna(df['Gender'].mode()[0], inplace=True)
df['Married'].fillna(df['Married'].mode()[0], inplace=True)
df['Dependents'].fillna(df['Dependents'].mode()[0], inplace=True)
df['Loan_Amount_Term'].fillna(df['Loan_Amount_Term'].mode()[0], inplace=True)
df['Credit_History'].fillna(df['Credit_History'].mode()[0], inplace=True)
```

Fig:5 Supporting missing values



Training Data

Training data (or a training dataset) is the initial data used to train machine learning models. Training datasets are fed to machine learning algorithms to teach them how to make predictions or perform a desired task. Training a dataset depends upon the method we train our dataset; on this basis, we have two divisions supervised and unsupervised learning. Random forest is a supervised learning algorithm. A random forest is an ensemble of decision trees combined with a bagging technique. In bagging, decision trees are used as parallel estimators. Combining many decision trees in parallel greatly reduces the risk of over fitting and results in a much more accurate model. The success of a random forest highly depends on using uncorrelated decision trees. If we use the same or similar trees, the overall result will not be much different than that of a single decision tree. Random forests achieve to have uncorrelated decision trees by bootstrapping and feature randomness. Bootstrapping is randomly selecting samples from training data with replacement. They are called bootstrap samples. Feature randomness is achieved by selecting features randomly for each decision tree in a random forest. The number of features used for each tree in a random forest can be controlled with the max_features parameter.

1	Gender	Married	Dependents	Education	Self_Employed	ApplicationAmount	CreditAmount	LoanAmount	Loan_Amount_Term	Credit_History	Property_Area	Loan_Status
2	1	1	0	0	0	1.691942823091	2293.0	5.0727492984222	360.0	1	1	0
3	1	1	0	0	0	7.89226864027143	2000.0	4.678702102408	360.0	1	1	1
4	1	1	2	0	0	1.5613147470447	1695.0	5.2420737073883	360.0	1	1	1
5	1	1	0	0	0	7.6487644230972	1030.0	4.8202020390167	360.0	1	1	1
6	1	0	0	0	0	1.1442612820167	0.0	4.8848747673782	360.0	0	1	0
7	1	1	0	0	0	1.818078902646	2040.0	6.1483036302034	360.0	1	0	0
8	1	1	2	1	1	1.120120733771	2060.0	4.8173449149782	360.0	1	1	1
9	1	1	2	1	0	1.121812437343	1870.0	4.7364871297014	360.0	0	0	0
10	0	1	0	0	0	1.1994109172873	0.0	4.882321721623	360.0	1	1	1
11	1	0	0	0	0	1.1818481434933	0.0	5.1218103034837	360.0	1	0	1

Fig:6 Training data

Testing The Dataset

Once we train the model with the training dataset, it's time to test the model with the test dataset. This dataset evaluates the model's performance and ensures that the model can generalize well with the new or unseen dataset. The test dataset is another subset of the original data independent of the training dataset. However, it has some similar features and class probability distribution and uses it as a benchmark for model evaluation once the model training is completed. Test data is a well-organized dataset containing data for each type of scenario for a given problem that the model would face when used in the real world. Usually, the test dataset is approximately 20-25% of the total original data for an ML project. At this stage, we can also check and compare the testing accuracy with the training accuracy, which means how accurate our model is with the test dataset against the training dataset. If the model's accuracy on training data is more significant than that on testing data, then the model is said to have over fitting.

1	Gender	Married	Dependents	Education	Self_Employed	ApplicationAmount	CreditAmount	LoanAmount	Loan_Amount_Term	Credit_History	Property_Area	Loan_Status
2	1	1	0	0	0	3.2488762510284	0.0	5.41514512058446	360.0	1	1	1
3	1	1	0	0	0	1.10661010307732	0.0	4.47751447487832	360.0	1	1	1
4	1	1	2	0	0	1.13486163449844	1447.0	5.16858511618047	360.0	1	0	1
5	0	0	0	0	0	1.122269102718128	0.0	4.19171871414283	360.0	1	0	1
6	1	0	0	0	0	1.12710388107681	0.0	4.18497324934939	360.0	1	1	1
7	1	1	1	0	0	7.448488081017784	2230.0	4.17281344441004	360.0	1	0	1
8	1	1	0	0	0	6.12917127971982	0.0	4.71808216710146	360.0	1	1	1
9	1	1	0	0	1	4.10961071188248	0.0	4.189194740210428	360.0	1	2	1
10	1	1	0	1	0	7.148820210227842	1887.0	5.18921881446773	360.0	1	0	0
11	1	1	0	1	1	4.40713328193617	1020.0	4.75014840171402	360.0	1	2	0
12	1	1	2	0	0	4.16703011881014	0.0	5.17044010084932	360.0	0	1	0
13	1	1	0	0	0	1.10833310118281	2345.0	5.108417718291423	360.0	1	0	1
14	1	1	0	1	0	1.11373461101283	1910.0	4.181281471027046	450.0	1	1	1
15	1	1	2	1	0	1.109166143140574	1810.0	4.17144712121132	360.0	1	0	1
16	1	1	2	0	1	1.109166143140574	1810.0	4.17144712121132	360.0	1	2	1
17	1	1	0	0	0	1.10641011811011	1010.0	4.18114710110104	360.0	1	2	1
18	1	0	0	0	0	7.14761011010101	0.0	4.1773714101017	360.0	1	0	1

Fig:7 Testing the data

Web Ui

HTML

The most fundamental component of the Web is HTML (Hyper Text Markup Language). It describes the purpose and organization of web content. Links that join online pages together, either inside a single website or between websites,

are referred to as "hyper text." An essential component of the Web is links. You can participate actively in the World Wide Web by publishing content online and linking it to other people's web pages.

CSS

A style sheet language called Cascading Style Sheets (CSS) is used to specify how a document written in HTML or XML is presented (including XML dialects such as SVG, Math ML or XHTML). CSS specifies how items should be shown in various media, including speech, paper, screens, and other media. According to W3C guidelines, CSS is one of the basic languages of the open web and is standardized across all Web browsers.

Flask

Python is used to create the Flask web application framework. It was created by Armin Ronacher, who served as the team leader of Pocco, a worldwide group of Python aficionados. The Werkzeug WSGI toolkit and the Jinja2 template engine serve as the foundation for Flask. They're both Pocco projects. Its core is compact and simple to expand. This is how the flask is used for developing web application, and there is a built-in development server and a fast debugger provided which gives a better result.

Pickle

Pickle is primarily used in Python to serialize and de-serialize Python object structures. To put it another way, it is the procedure of converting a Python object into a byte stream so that it can be stored in a file or database, have its state preserved across sessions, or be used to transfer data over a network. Cloud deployment is the process of deploying an application through one or more hosting models—software as a service (SaaS), platform as a service (PaaS), and infrastructure as a service (IaaS)—that leverage the cloud. This includes architecting, planning, implementing, and operating workloads on the cloud.

Cloud web

Cloud integration connects disparate cloud-based systems into a single platform. By breaking down software silos, cloud integration platforms let you access and manage applications and data from different software systems in one place. Streamline business operations. Improve the efficiency of data management. Reduce costs. Improve customer interactions.

IV. CONCLUSION

In this project, we have proposed customer loan prediction using supervised learning techniques for loan candidates as valid or failed to pay customers. Various algorithms were implemented to predict customer loans. Optimum results were obtained using Random Forest, KNN, and SVM, Decision Tree Classifier. On comparing these four algorithms, random forest is the high accuracy. From a correct analysis of positive points and constraints on the part, it can be safely ended that the merchandise could be an extremely efficient part. This application is functioning correctly and meeting all or any Banker necessities. This part is often obstructed in several different systems. There are several cases of computer glitches and errors in content, and the most significant weight of option is mounted in a machine-driven prediction system. Therefore, the so-called software system might be created in the future with more secure, reliable, and dynamic weight adjustment. In close to future, this module of prediction can be integrated with the module of machine-driven processing systems. The analysis starts with data cleaning and processing missing values, exploratory research, and finally, model building and evaluation of the model. The best accuracy on the public test set is when we get a higher accuracy score and other performance metrics which will be found out. This model can help to predict the approval of a bank loan or not for a candidate.

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